

TERMS & CONDITIONS

SUMMER

Terms of reservation and cancellation

- **Reservation:** to guarantee the booking we require a deposit “caparra” of 3 nights or a number of credit card with expiry date and security code on which to charge, prior authorization, the amount depending to the reservation.
- **Cancellation:**
 - in case of partial or complete **cancellation up to 22 days before arrival** no penalty will be charged.
 - in case of partial or complete cancellation **after 21 days and up to 7 days before arrival** we reserve the right to withhold the deposit (*caparra*) sent to us, in accordance with Italian Civil Code article 1385, if we cannot resell the room.
 - **In case of no arrival-no show or cancellation after 6 days before arrival**, we reserve the right to withhold the deposit (*caparra*) sent to us and to charge the reservation balance due on the credit card.
 - **In case of delayed arrival or early departure**, the equal amount to the nights lacking regarding the reservation contract will be charged.
 - **For bookings received more than 6 days prior to arrival**, we require advanced payment for the full amount of the booking.

WINTER

Terms of reservation and cancellation LOW SEASON

- **Reservation:** to guarantee the booking we require a deposit “caparra” of 3 nights or a number of credit card with expiry date and security code on which to charge, prior authorization, the amount depending to the reservation.
- **Cancellation:**
 - in case of partial or complete **cancellation up to 22 days before arrival** no penalty will be charged.
 - in case of partial or complete cancellation **after 21 days and up to 7 days before arrival** we reserve the faculty to withhold the deposit “caparra” sent us as in accordance with the Italian Civil Code art 1385, if we cannot resell the room.
 - **In case of no arrival-no show or cancellation after 6 days before arrival**, we reserve the faculty to withhold the deposit “caparra” sent us and to charge on the credit card the compensating amount the reservation.
 - **In case of anticipated departure or delayed arrival**, the equal amount to the nights lacking regarding the reservation contract will be charged.
 - **For bookings received more than 6 days prior to arrival**, we require advanced payment for the full amount of the booking.

Terms of reservation and cancellation PEAK SEASON & HIGH SEASON

- **Reservation:** to guarantee the booking we require a deposit “caparra” of 3 nights or a number of credit card with expiry date and security code on which to charge, prior authorization, the amount depending to the reservation.
- **Cancellation:**
 - in case of partial or complete **cancellation up to 31 days before arrival** no penalty will be charged.
 - in case of partial or complete cancellation **after 30 days and up to 16 days before arrival** we reserve the faculty to withhold the deposit “caparra” sent us as in accordance with the Italian Civil Code art 1385, if we cannot resell the room.
 - **In case of no arrival-no show or cancellation after 15 days before arrival**, we reserve the faculty to withhold the deposit “caparra” sent us and to charge on the credit card the compensating amount the reservation.
 - **In case of anticipated departure or delayed arrival**, the equal amount to the nights lacking regarding the reservation contract will be charged.
 - **For bookings received more than 10 days prior to arrival**, we require advanced payment for the full amount of the booking.
- **Payment:** for the final balance we accept cash, Visa, Eurocard, Master Card, American Express.